

### **Questions?**

Call 727-562-4682 with general questions from 8 a.m. to 5 p.m. Storm response and damage-related questions can be directed to the Pinellas County Citizen Information Center 8 a.m. to 6 p.m. by calling 727-464-4333.

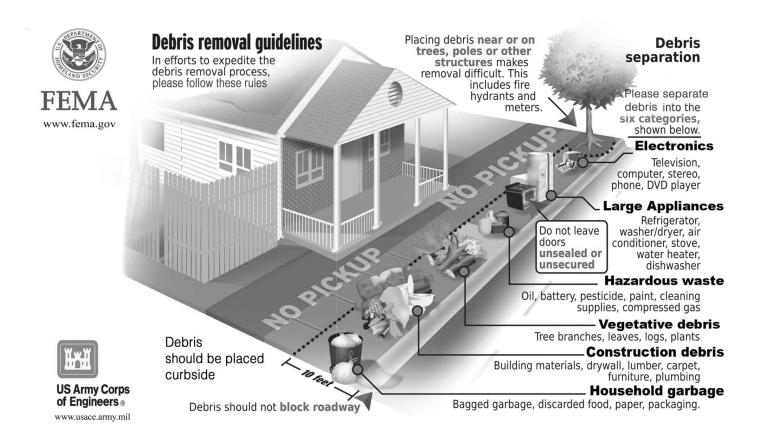
### **Free Food**

**Monday**: Free food will be at the Clearwater Beach Library & Recreation Center and Clearwater Beach Marina starting at 10 a.m. and in front of Hog Daddy's, 752 S Gulfview Blvd starting at 11:30 a.m.

Tuesday: Clearwater Beach Marina during lunch hours.

### **Solid Waste and Recycling Updates**

To expedite debris removal, please follow these rules and separate your debris into the following piles. If the debris is not sorted, it will hamper our pickup efforts and slow down the process. Do not place sand in your trash.



#### Assistance is Available

**FEMA** assistance is now available and you can apply online at DisasterAssistance.gov, using the FEMA app, or by phone at **1-800-621-FEMA** (3362).

**The Disaster Distress Helpline** is open and provides 24/7 toll-free, multilingual disaster crisis counseling for anyone experiencing emotional distress related to disasters. Call or text **1-800-985-5990**.

Residents who need help cleaning up damage can request assistance through the Crisis Cleanup at **(844) 965-1386** or by visiting crisiscleanup.org. Local voluntary relief organizations will respond to these requests.

Residents needing disaster assistance, including cleanup kits, can contact the **American Red Cross** at **1-800-RED CROSS (1-800-733-2767)**.

**HOPE Florida** is assisting residents with unmet needs. The HOPE Line can be reached at **1-833-GET-HOPE** (**1-833-438-4673**) or at hopeflorida.com.

## **Report Damage**

City of Clearwater: MyClearwater.info/ReportHeleneDamage

## **Rebuilding After The Storm**

- The National Flood Insurance Program (NFIP) and city of Clearwater have flood damage
  prevention regulations that may affect how you remodel, renovate or add on to your building in
  order to better protect lives and investment from future flood damages. For more information,
  visit MyClearwater.com/stormdamage
- **Unlicensed Contractors.** They often target homeowners following a storm. Ensure that any contractors you hire for repairs are properly licensed. Find out if they are licensed here.

#### **Power & Electric**

- To report or view current power outages in the area, visit Duke-Energy.com
- If your home has experienced significant flooding turning off your main breaker provides an added level of safety as power to the area is restored. Never attempt to access your breaker panel if it is wet or near water.
- Keep generators in well-ventilated locations outside, away from all doors, windows and vent openings. Do not operate during high winds and rain. Turn off generators and let them cool down before refueling. Never refuel a generator while it is hot.

# **Cooling Stations**

 All Clearwater libraries and recreation centers are open for you to use our air conditioning, and charge your devices if possible, in the days ahead (except Clearwater Beach Library & Recreation Center, Ross Norton Recreation Center)

#### Water

- If you suspect or see a water leak, report it immediately to (727) 462-6633.
- Water is drinkable, but there may be very low water pressure. Significantly Reduce use of water and do not drain pools, do loads of laundry, or take baths (short showers are preferred).
- The reclaimed water system has been turned back on for all residents. You do not need to conserve reclaimed water.